Standardisation, Efficiency, Quality assurance and Customer focus

Wednesday 4 November

09.00-11.00 Generic business models and standardised processes

Session Chair Mats Bergdahl

Standardisation for improvements in Statistics Norway

Rune Gløersen, Director of IT and Statistical Methods and Hans Viggo Sæbø, Director of Planning and Finance, Statistics Norway

Redesigning a statistical institute; The Dutch case

Barteld Braaksma, Deputy Head of the Department for Process Development and Quality Control, Statistics Netherlands

Discussion

Lars Thygesen, Director, Sales and Marketing, Statistics Denmark

11.00-11.20 Coffee

11.20-13.00 Panel discussion and closing

Participants:

Mats Wadman, Acting Director General, Statistics Sweden, Chair Brian Harris-Kojetin, Senior Statistician, Statistical and Science Policy Office, U.S.

Heli Jeskanen Sundström, Director General, Statistics Finland Susan Linacre, Senior Specialist, Australian Bureau of Statistics Tuulikki Sillajõe, Deputy Director General, Statistics Estonia

Program

Monday 2 November

08.00-09.00 Registration

09.00-09.20 **Welcome and introduction**

Mats Wadman, Statistics Sweden and Per Jansson, Swedish Ministry of Finance

09.20-09.50 **Keynote speech**

Session Chair Mats Wadman

Walter Radermacher, Director General, Eurostat

10.00-11.45 The role of the customer in statistics production

Session Chair Lars Thygesen

Applying the test of practical utility

Richard Alldritt, Head of Assessment, UK Statistics Authority

A user and producer's approach to increasing efficiency and effectiveness in statistics production: ECB experiences

Steven Keuning, Director-General Statistics and Alda Morais, Principal Economist-Statistician, European Central Bank

Discussion

Tuulikki Sillajõe, Deputy Director General, Statistics Estonia

11.45-13.15 Lunch

13.15-15.40 **Quality assurance systems**

Session Chair Lilli Japec

Revision and Implementation of Standards for Statistical Surveys for the U.S. Federal Statistical System

Dr. Brian Harris-Kojetin, Senior Statistician, Statistical and Science Policy Office and Katherine K. Wallman, Chief Statistician, U.S. Office of Management and Budget

Quality Assurance Framework at Statistics Lithuania

Jonas Markelevičius, Deputy Director General and Daiva Jurelevičienė, Head of Quality Management Subdivision, Methodology and Quality Division, Statistics Lithuania

Editing at Statistics Sweden – Yesterday, today and tomorrow Anders Norberg, Senior Statistician, Statistics Sweden

Discussion

Siobhan Carey, Assistant Director General, Social and Demographic Statistics, Central Statistics Office, Ireland

15.40-16.00 Coffee

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16.00-18.00 **Service-oriented architectures**

Session Chair Bo Sundgren

Uptake of Service Oriented Architecture in Statistical Agencies

– Are We Really so Different?

Matjaz Jug, Chief Information Officer, Statistics New Zealand

Metadata Driven Integrated Statistical Data Management System

Karlis Zeila, Consultant, Latvia

Discussion

Gösta Nilsson, Chief Architect, Statistics Sweden

19.00 Reception at the City Hall hosted by the City of Stockholm

Tuesday 3 November

09.00-10.40 Management of processes and resources

Session Chair Lars Lyberg

The ONS Statistical Modernisation Programme

What went right? What went wrong?

Stephen Penneck, Director of Methodology, UK Office for National Statistics

Adapting to the Challenges of Household Survey Data Collection

in a Multimode Environment

Colm O'Muircheartaigh, Professor, Harris School of Public Policy, and Senior Fellow, National Opinion Research Center, University of Chicago, US

Discussion

Susan Linacre, Senior Specialist, Australian Bureau of Statistics

10.40-11.00 Coffee

11.00-12.30 Collection and use of paradata in statistics production

Session Chair Anders Holmberg

Data Collection Research using Paradata at Statistics Canada

François Laflamme, Senior Methodologist, Statistics Canada

Paradata Modeling for Inference

Arthur Kennickell, Branch Chief, US Federal Reserve Board, and Edward Mulrow, Senior Statistician, and Fritz Scheuren, VP and Senior Fellow, NORC, University of Chicago, US

Discussion

Mick Couper, Research Professor at the University of Michigan Survey Research Center and at the Joint Program in Survey Methodology at the University of Maryland, US

12.30-14.00 Lunch

14.00-15.30 Innovations in data collection and design

Session Chair Eva Bolin

Six Sigma in a Large-Scale Social and Statistical Science Research Organization: Some Lessons Learned on Getting Started

Howard Speizer, Vice President Research Services, RTI International, US, and Paul P. Biemer, Distinguished Fellow in Statistics, RTI International and Associate Director for Survey Research, Odum Institute for Research in Social Science, University of North Carolina, US and Nancy Mc Call, Chief Scientist, RTI International, US

Moving from Prespecified to Adaptive Survey Design

Mick Couper, Research Professor at the University of Michigan Survey Research Center and at the Joint Program in Survey Methodology at the University of Maryland, US and Robert M. Groves, Director, U.S. Census Bureau

Discussion

Frauke Kreuter, Assistant Professor, Joint Program in Survey Methodology, University of Maryland, US

15.30-15.50 Coffee

15.50-17.30 Optimal use of registers and administrative data

Session Chair Eva Elvers

A way towards optimal use of secondary sources

methodological challenges

Metka Zaletel, Director of General Methodology and Standards, and Irena Križman, Director General, Statistical Office of the Republic of Slovenia

Data Integration Activities on the Way to the Dutch Virtual Census of 2011

Eric Schulte Nordholt, Senior Researcher and Project Leader of the Census, Statistics Netherlands

Discussion

Dennis Trewin, Statistical Consultant, Australia

19.00 Banquet at the Vasa Museum

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