About the smart phone app

In MONA, there are two ways to authenticate yourself as a user: with a security card or with a smart phone app. This document is an instruction for how to install and use the smart phone app, for either Android or iPhone. Before you get started you need a PIN code (found on the log on credentials sent to you by mail) and a seed code (which has been sent to you by email). If you lack any of this information, contact the MONA support.

Please note that every new installation of the app requires a new seed code. So if you were to get a new phone, for example, you will also need a new seed code. Contact the MONA support to get one.

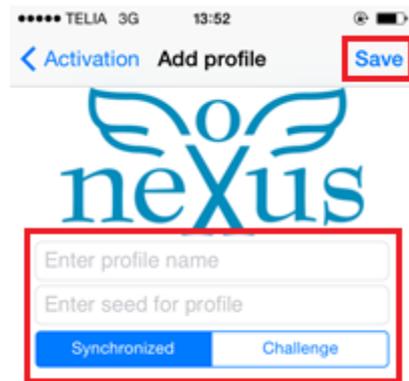## 1. Installation and initial configuration of the app

		Android	iPhone
A	Go to Google Play for Android or the AppStore for iPhone and install the Nexus TruID app.		
B	Open the app and click "Advanced".		

C   Create your profile by entering a profile name of your choice, e.g. MONA.
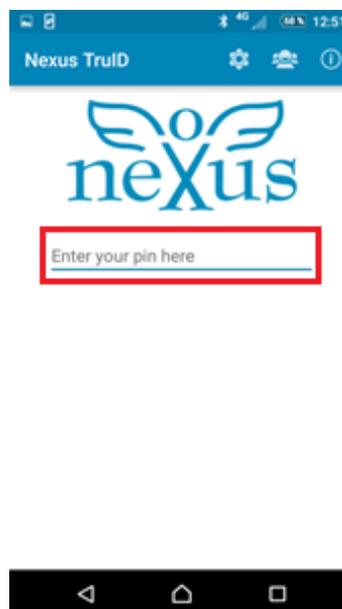
Choose "Synchronized".

Enter the seed code you have been sent by email.

Click "Confirm" or "Save".

D   To authenticate yourself, open the app and enter your PIN code. (The PIN was sent to you in a letter by regular mail).
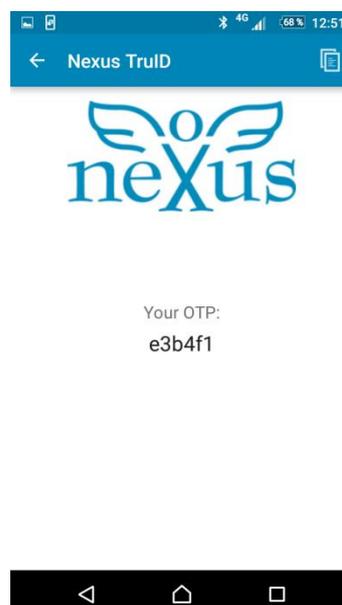
Please note that you can enter any digits and get an OTP (one-time password), but only your PIN code will give you an OTP you can use.

E   The app generates an OTP (one-time password) which is used to log in on the site: https://login.mona.scb.se
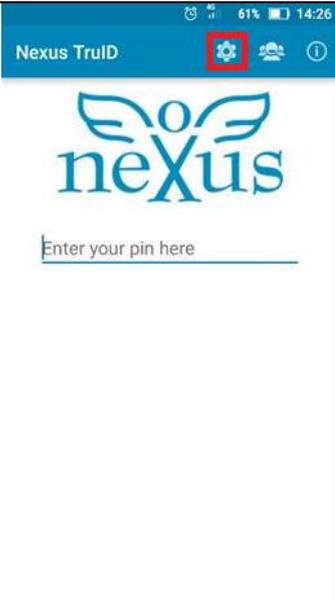
Every time you log in you will have to generate a new OTP.

A problem arises if you create a new profile with an old seed code, update your current one with the same seed code or if you generate sveral OTP codes without performing a log in attempt. Please contact the MONA support and they will send a new seed code via email.

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2. Update a profile in the app with a new seed code

	Android	iPhone
Start the app and select the profile that is to be updated. Click on the cogwheel or "Edit".		
Enter the new seed code. Click "confirm" or "save".		