

Welcome to the international PIAAC survey

Questions? Contact us and we will be happy to assist you.

Telephone: 010-479 47 99
Monday-Thursday 8:00–21:00
Friday 8:00–16:00
Sunday 16:00–21:00

E-mail: piaac@scb.se
Address: Statistics Sweden,
SE-701 89 Örebro
In Swedish: www.scb.se/piaac

Do you need an interpreter?

Contact us and we will arrange one.

How has PIAAC been adapted during the pandemic?

Face-to-face interviews will follow the recommendations that apply at the time of the interview. Read more at www.scb.se/piaac.

Statistics Sweden describes Sweden
Statistics Sweden provides society with statistics for decision-making, debate and research on behalf of the Government, government agencies, researchers and industry. These statistics contribute to fact-based public discourse and informed decisions.

Statistics Sweden would like to invite you to take part in the PIAAC survey. Taking part will involve answering questions and solving day-to-day tasks on a tablet. This process takes around two hours. As an acknowledgement of your participation, you will receive a taxable compensation of SEK 900.

Why are we measuring adults' skills?

When does the bus leave? Is the product affordable? Which article is most credible? We all need skills to interpret information in the form of text and figures in order to perform various common tasks. These tasks are increasingly carried out on some form of screen. What skills do we have and how do they compare with skills in other countries? Does Sweden keep up to date in the digital age? Your participation will help us find the answers to these questions.

Why do we need you?

You are one of 10 000 randomly selected participants between 16 and 65 years. You represent a group of people with a similar background and in a similar situation, which means no one else could substitute you. Answers from students, workers, job seekers and others help provide a fair picture of present-day society.

What happens now?

Shortly you will be called and asked to participate in the survey. The interview can be held in your home or elsewhere. Naturally, your participation is voluntary, but we hope that you will agree to take part. If you already know that you would like to participate, please contact us at 010-479 47 99 or piaac@scb.se.

Thank you in advance for taking part in the survey.

Sincerely,

Joakim Stymne
Director General of Statistics Sweden

PIAAC in brief

The abbreviation PIAAC stands for “Programme for the International Assessment of Adult Competencies”.

PIAAC is the largest international survey ever on adults’ skills. The survey will be conducted in 32 countries and is administered by the Organisation for Economic Cooperation and Development (OECD).

To ensure comparability between the results of the participating countries, all participating countries ask the same questions and present the same tasks. Since this survey is repeated over time, it is possible to monitor the development of the population.

Who is behind PIAAC in Sweden?

Statistics Sweden has been commissioned by the Government to conduct PIAAC. Kantar Public has been commissioned by Statistics Sweden to be responsible for the telephone contacts and the interviews.

How will you contact me?

You will soon receive a phone call from Kantar Public, who will call from telephone number 010-479 47 99. If you would prefer to contact us instead, call us on 010-479 47 99 or e-mail us at piaac@scb.se.

What happens during the face-to-face interview?

The interview will be held in your home or at another location of your choice. The interviewer will present a form of identification which states that they are employed by Kantar Public.

The interview will begin with questions for you to answer about yourself, for example your education and work experience. You will then be asked to complete some tasks on a tablet; but before you will be able to practice. The tasks may include reading instructions, interpreting a diagram or using directions.

Is the interview adapted to the pandemic?

The approach to the interview follows the recommendations of the Public Health Agency of Sweden (Folkhälsomyndigheten). If recommendations change, the planned approach of PIAAC may be modified.

A scheduled interview must be cancelled and, if possible, reschedule for a later date if you have symptoms or are diagnosed with covid-19. Due to this, an interview may be cancelled at short notice. In this case, please call 010-479 47 99 or e-mail piaac@scb.se.

If you have any questions about what it is like to participate in the survey, please feel free to contact us or ask your questions when we contact you.

How will I receive my compensation?

Before the interview begins, the interviewer will ask for your bank account number where the compensation will be deposited after the interview.

What does ‘taxable’ mean?

The compensation will be reported on your tax return and a statement of earnings will be submitted to the Swedish Tax Agency. This means that the compensation amount will be automatically included on your tax return and tax calculation.

When and where will the results be published?

The results for Sweden will be published at www.scb.se in autumn 2024 at the earliest.

What were the results of the last PIAAC survey?

The Swedish results of PIAAC 2011 are available at www.scb.se/piaac_merinfo.

Between 2010 and 2019, 38 countries participated in the PIAAC survey. International results and published reports are available at: www.oecd.org/skills/piaac/publications.

Who will use the answers and how?

Statistics Sweden compiles the collected results into statistics in the form of tables, figures and texts. The results of the survey will be used by, among others, the Government, businesses, trade unions, researchers and the general public. The statistics produced cannot be used to link specific answers to you or any other individual.

The data will be saved at Statistics Sweden for follow-up studies of people with different levels of skills. The decision on how long the data can be retained will be made before the publication of the result, in the end of 2024.

Your answers will be supplemented with information from various registers at Statistics Sweden. This includes information on education, occupation, work, income, social insurance and national population data.

The data will be used for analysis and further development of PIAAC. The data will therefore be forwarded, in accordance with the public interest derogation under Article 49 of the European General Data Protection Regulation (GDPR), to the following institutions that cooperate with the OECD: Educational Testing Service and Westat in the United States, ROA in the Netherlands and GESIS in Germany.

Statistics Sweden may in some cases share data and other survey information with researchers or other statistics producers. Research and statistical activities that use material from Statistics Sweden are subject to statistical confidentiality, regardless of whether they take place at Statistics Sweden or at some other location. Statistics Sweden always de-identifies the data before it is shared. Statistics Sweden is very restrictive about releasing material.

How will my answers be protected?

When the results are presented, it will not be possible to see any individual answers.

Information about an individual's personal and financial circumstances is kept confidential and everyone working on the survey is bound by the duty of professional secrecy. Confidentiality applies in accordance with Chapter 24, Section 8 of the Public

Access to Information and Secrecy Act (2009:400). The same confidentiality applies to Kantar Public.

How will my personal data be processed?

Statistics Sweden is the data controller of the personal data it processes. Kantar Public is the data controller of the personal data it processes in its telephone contacts and face-to-face interviews.

The EU General Data Protection Regulation (GDPR), the Official Statistics Act (2001:99) and the Official Statistics Ordinance (2001:100) contain provisions on processing personal data. In addition, there are rules in the Act on Supplementary Provisions to the EU General Data Protection Regulation (2018:218) and in regulations issued in association with this Act. Additional information on how Statistics Sweden processes personal data is available on: www.scb.se/personuppgifter

You have the right to obtain, free of charge, a copy in the form of a register extract, of the personal data processed by Statistics Sweden in its capacity as data controller. For additional information, see www.scb.se/registerutdrag.

If you believe that Statistics Sweden has processed your personal data in a way that is in violation of the EU General Data Protection Regulation, you have the right to have your personal data erased in certain circumstances. You have the same rights in relation to Kantar Public.

The interview will be recorded, but only with your express permission. The purpose of the recordings is to improve the survey and interview techniques.

All recordings will be erased within four weeks. The recordings are protected under the Public Access to Information and Secrecy Act and the EU General Data Protection Regulation (GDPR).

Do you have questions about how your personal data will be processed?

Contact our Data Protection Officers:
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