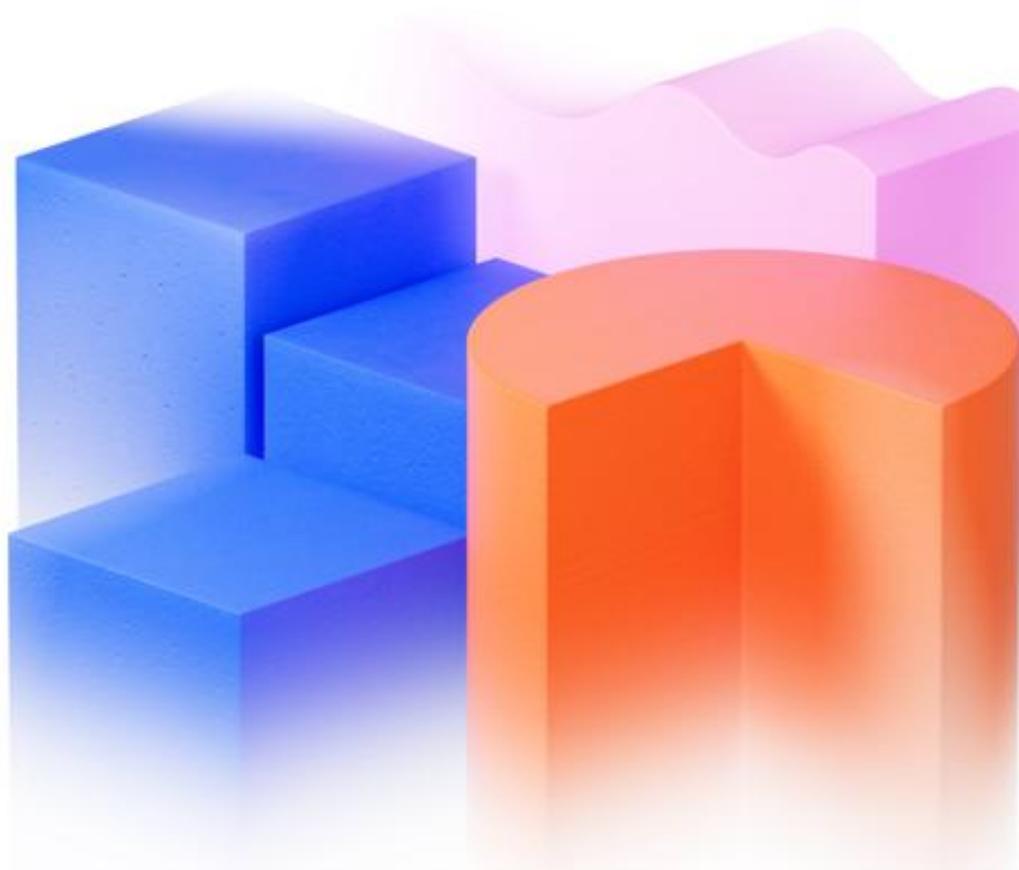




Quality Policy

1 April 2026



The purpose of working with quality

Quality is a fundamental condition for Statistics Sweden operations. The purpose of systematic quality management is to continuously evaluate the organisation's activities, identify opportunities for development, take action to achieve improvements, and manage risks.

This quality policy applies to all activities within Statistics Sweden. Work with quality management is adapted to the requirements and needs of each respective area of operation. The policy outlines the shared principles that ensure that the work with quality is systematic and effective in improving, developing, and the quality assurance of the organisation's operations.

This quality policy outlines a way of working that provides the necessary conditions to comply with both international and national regulations regarding quality.

A common way of working for everyone

At Statistics Sweden, working systematically with focus on quality and continuous improvement involves, a cyclical approach with the following components:

1. Understand needs and requirements
2. Assure quality in processes
3. Evaluate and analyse
4. Improve and develop

The improvement work needs the proper conditions in terms of:

- Lead and manage
- Support and deepen

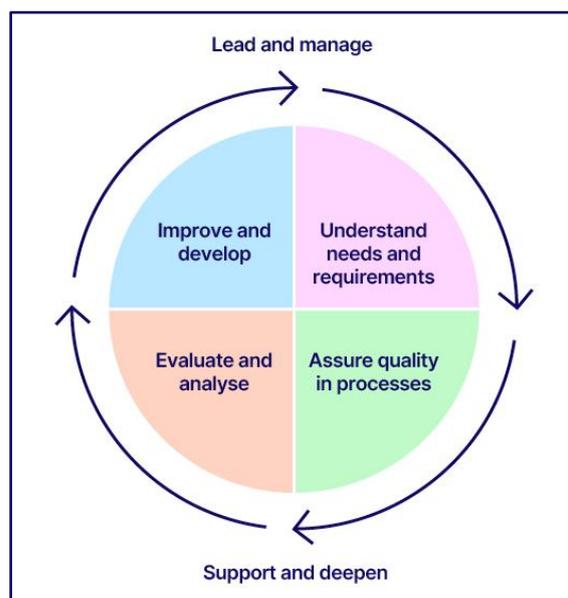


Figure: Statistics Sweden's work with quality

Understand needs and requirements

In addition to the statutory requirements that govern each operation, additional requirements are established based on identified needs. This ensures that data, statistics, and other services are fit for purpose.

For the production of statistics, dialogue is held with individual users, in user councils, and in conjunction with user studies, in order to systematically develop the statistics so that they are adapted to their intended use i.e. fit for purpose.

Assure quality in processes

Our processes are standardized, efficient and quality assured by way of documentation that is suitably designed depending on the type of process.

Statistics Sweden's Statistical Production Support (SPS) describes common methods, tools and procedures that govern the production of statistics.

Evaluate and analyse

Results and processes are evaluated against the established quality requirements and the needs to be met. Systematic and regular evaluation and analysis are carried out to form the basis for improvements and development efforts. Proposed improvement measures and the management of identified risks can either be dealt with directly at the operational level or incorporated into the planning of improvements and development at the tactical or strategic level.

Evaluations of the quality of the statistics are carried out in relation to the purpose of the statistics and the established quality requirements. External experts are engaged when more in-depth reviews of selected statistical products are needed.

Improve and develop

Based on evaluations and analyses of results and processes, decisions are made on prioritized activities that are performed on an operational, tactical, or strategic level. Activities consist of improvement measures which can be quality-enhancing in line with changing needs and requirements. Activities may also aim to streamline operations or limit risks.

Lead and manage

Managers at Statistics Sweden are at their respective levels responsible for the work with quality within their operations. This responsibility includes following up on the effects and results of planned, decided, and implemented activities aimed at improving the organisation's operations.

At Statistics Sweden, the overall responsibility for the work with quality as well as the management and further development of the quality framework is centralised in the organisation.

Statistics Sweden takes on statistical leadership, meaning that employees and managers, drawing on their experience, holistic perspective, and expertise, take a leading role in dialogue with users of statistics on matters related to the development, production, and dissemination of statistics.

Support and deepen

Support for the work on quality is available in the form of guidelines, manuals, instructions, tools, and templates on Statistics Sweden's intranet and in the SPS, for the production of statistics.

Training and other competence development initiatives are carried out on an ongoing basis to develop and deepen knowledge and abilities within the work with quality. Quality studies and other investigations are conducted when needed regarding statistical production in order to deepen understanding and knowledge, identify shortcomings and contribute to the improvement of methods, tools, and procedures.

Statistics Sweden participates in international cooperation at various levels and in different areas to develop and deepen the work with quality. Through such exchanges, we mutually benefit by the experiences and good practices from other countries.

Statistics Sweden provides support in quality issues to other government agencies responsible for statistics by contributing to joint development work, arranging training sessions and seminars as well as providing guidance.

Quality declaration for Statistics Sweden's statistics

Statistics Sweden communicates its quality commitment by way of a special quality declaration which summarises what users can expect of Statistics Sweden.

The quality of the statistics for which Statistics Sweden is responsible should be fit for purpose. Statistics Sweden therefore commits itself to

1. have dialogue with the users of statistics to understand their needs and how the statistics are used
2. formulate and specify the purpose based on the prioritized needs to be satisfied
3. design and perform the statistical production with consideration to the quality requirements that follow from the purpose, with regard to
 - Content
 - Accuracy
 - Timeliness and punctuality
 - Accessibility and clarity,
 - Comparability and coherence
4. report the quality of the statistics at the time of the official release
5. evaluate the quality of the statistics and, if necessary, improve it with consideration to the purpose and related quality requirements
6. re-formulate the purpose in dialogue with the users in step with changing needs.

Statistics Sweden always balances the purpose and quality requirements with applicable constraints such as costs and the response burden.

Consideration must also be given to statistical confidentiality and the availability of data.