



Höst 2017

## What do you think about your municipality?

It is important for the leadership in your community to know what residents think about the municipality and its activities. Here are some of the questions they want answered:

- How do you regard your municipality as a place to live and work?
- What do you think about the roads, schools and elderly care?
- How much confidence do you have in municipal politicians?

The municipality wants to know your opinion. If you have no direct experience in some issues, it is sufficient that you provide your opinion based on what you may have heard or read.

Your municipality has assigned Statistics Sweden to ask you and other residents questions about your municipality.

You will find more information about the survey on the next page. You can also read more about it on [www.scb.se/medborgarundersokningen-eng](http://www.scb.se/medborgarundersokningen-eng).

### Your answers are important

You are one of many residents in your municipality aged 18-84 who have been randomly selected from Statistics Sweden's Total Population Register. Your answers will contribute to the knowledge about what residents think about the municipality. Your participation in the survey is voluntary, but your cooperation is important. With your help, the results will be more accurate. Your answers cannot be replaced by anyone else's answers.

### Please complete as follows

You can answer the questions at [www.insamling.scb.se](http://www.insamling.scb.se). Log on using the username and password to the right. The web page also contains the questions in Swedish, Finnish and Spanish.

<b>Username:</b>	Verdana 11
<b>Password:</b>	Verdana 11

If you choose to use the paper form, please return it in the free-postage reply envelope.

Please answer the questions as soon as possible.

Thank you for your participation.

Sincerely,

Cecilia Berglund  
Survey Manager, Statistics Sweden

Please see reverse side

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### Please feel free to contact us:

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Statistics Sweden, DIH/ENK, SE-70189 Örebro, Sweden  
[www.scb.se](http://www.scb.se)

## How the submitted information will be used

The collected data will be presented in tables and graphs, which should give an idea of what local residents think about their municipality. In order to not burden you with more questions than necessary, the answers you submit will be supplemented with information that Statistics Sweden already has. That is, gender, age, civil status, country of birth (in groups), citizenship (in groups), education and income.

In addition to Statistics Sweden, the submitted information in the form of an anonymised response file will be used by your municipality and researchers. These types of research and statistical activities are also covered by statistical confidentiality (see below). Statistics Sweden will provide data with a special reference to make it possible to supplement with current register data.

## Protection of submitted information

When the survey results are reported, it will not be evident what exactly your answers are.

The information you submit is protected by confidentiality according to Chapter 24, Section 8 of the Public Access to Information and Secrecy Act (2009:400). The people at Statistics Sweden who work with the survey are bound by the rules of confidentiality. After completed processing at Statistics Sweden, all identity information is removed before the material is returned to your municipality for continued processing. The information is not protected by confidentiality at the municipality.

In addition, there are rules for the handling of personal data in the Personal Data Act (1998:204) as well as the Official Statistics Act (1998:204) and the Official Statistics Ordinance (2001:100).

## Information about personal data

Everyone has the right to receive information free of charge once per calendar year about their personal data being handled by the agency. You have the right to request that personal information is corrected, blocked or deleted if it appears that they have been treated in violation of the Personal Data Act. Application for such information must be in writing and be personally signed.

The number at the top of the form is there to enable Statistics Sweden during data collection to determine who has answered.

## Results

The results of this survey will be available from your municipality and on [www.scb.se/medborgarundersokningen](http://www.scb.se/medborgarundersokningen) in December 2017.

### How to answer the survey:

**The survey will be read mechanically. When responding, please keep the following in mind:**

- Preferably, use a ballpoint pen with black or blue ink
- Mark inside the boxes, like this:
- If you need to remove your answer, blacken the whole box, like this: