

## What do you think of your municipality?

**If you have any questions:  
Please feel free to contact us.**

Telephone: 010-479 69 30

E-mail:

[medborgarundersokning@scb.se](mailto:medborgarundersokning@scb.se)

Address: SCB, INS/IHU, 701 89 Örebro

[www.scb.se/medborgarundersokningen-info](http://www.scb.se/medborgarundersokningen-info)

**If you wish to reply in English:**

Please visit

[www.scb.se/medborgarundersokningen-eng](http://www.scb.se/medborgarundersokningen-eng) for information in English

**If you wish to reply in another language:**

The survey is also available in

- English, Finnish and Spanish – online
- Arabic – on paper

إذا كنت تريد الأسئلة باللغة العربية فالرجاء الاتصال بالرقم ادناه، او قم بزيارة الموقع الإلكتروني التالي للحصول على مزيد من المعلومات:

010-479 69 30

[www.scb.se/medborgarundersokningen-arabisk](http://www.scb.se/medborgarundersokningen-arabisk)

### Statistics Sweden describes Sweden

Statistical agency Statistics Sweden provides society with statistics for decision-making, debate and research. We do so on behalf of the government, authorities, researchers, and business and industry. Our statistics contribute to fact-based social debate and well-founded decisions.

Dear participant,

It is soon time for the citizen survey in your municipality, and you have been selected to take part. The survey is carried out by Statistics Sweden on behalf of the municipality. Participation in the survey is of course voluntary.

### Take this opportunity to have your say

The questions concern aspects such as the municipality as a place to live, and municipal services. It is your opinion that interests the municipality – you do not need to have personal experience of the municipality's operations to be able to respond. By participating, you have the opportunity to influence developments in your municipality.

**You can respond to the questions at [www.insamling.scb.se](http://www.insamling.scb.se)**

<b>User ID:</b>	<input type="text"/>
<b>Password:</b>	<input type="password"/>

You can log in as many times as you like and save the information each time. Online, you can respond in Swedish, English, Finnish and Spanish.

Would you rather respond on paper? Within three weeks, we will send the questions on a paper form in Swedish to your home address.

We thank you very much for taking part in the survey.

Sincerely,

Joakim Stymne

*Director General, Statistics Sweden*

### **What is the survey about?**

Your municipality wants answers to questions such as:

- What do you think about roads, schools and elderly care?
- How much confidence do you have in local politicians?

It is your view that the municipality wants to find out. If you do not have any direct experience of certain questions, it suffices to provide your view based on what you have perhaps heard or read.

### **Who is behind the survey?**

Statistics Sweden is conducting the citizen survey on behalf of your municipality. There is thus no commercial purpose.

### **Why should I participate?**

Your participation helps describe how the citizens of your municipality actually view the municipality.

### **Do I have to respond to all questions?**

No, you may skip questions. You decide which questions you wish to respond to.

### **What happens if I do not participate?**

Participation is voluntary. However, the more people who respond, the better and more reliable the description of citizens' view of the municipality will be. In turn, this is important because the statistics are used as a factual basis when the management of your municipality makes decisions about the future.

### **Who uses the responses, and how?**

When we have collected the responses, we compile them into statistics in the form of tables and charts. The statistics are primarily used by the management of your municipality, and the municipal public administration bodies.

Besides being used by Statistics Sweden, the survey information may be used by researchers and other producers of statistics. The provision of data to external parties is restrictive and subject to a specific assessment. Research and statistics operations are covered by statistical confidentiality.

### **Do you retrieve any advance information about me?**

Yes. So that you do not need to respond to information already available at Statistics Sweden, we retrieve

information regarding gender, age, marital status, country of birth, education and income from Statistics Sweden's register (if the data is available). Sometimes, we also retrieve data about the part of the municipality to which respondents belong.

### **How are my responses protected?**

When the results of the survey are presented, how you specifically responded will not be shown. Data regarding individuals' personal and financial circumstances are protected by confidentiality and everybody working with the survey must observe professional secrecy.

Confidentiality applies according to Chapter 24, Section 8 of the Public Access to Information and Secrecy Act (2009:400).

### **How is personal data handled?**

Regulations on the handling of personal data are found in the EU General Data Protection Regulation (GDPR), the Official Statistics Act (2001:99) and the Official Statistics Ordinance (2001:100). In addition, there are also rules in the Data Protection Act (2018:218) and the regulations issued in connection with that Act.

Statistics Sweden is the personal data controller for the handling of personal data that is processed by Statistics Sweden. You have the right to receive a copy, free of charge, in the form of a register extract, of the personal data that is handled by Statistics Sweden in its capacity of personal data controller. More information is available at [www.scb.se/registerutdrag](http://www.scb.se/registerutdrag).

Should you find that Statistics Sweden has handled your personal data in a way that is in breach of the EU General Data Protection Regulation, you have the right to have the data deleted in certain conditions. Further information about how Statistics Sweden handles your personal data is available at [www.scb.se/personuppgifter](http://www.scb.se/personuppgifter)

### **For questions regarding personal data:**

Please contact Statistics Sweden's Data Protection Officer: 010-479 40 00, [dataskyddsbud@scb.se](mailto:dataskyddsbud@scb.se), 701 89 Örebro

### **Where are the finished statistics published?**

The statistics will be available from your municipality in December 2019 and will also be published in Statistics Sweden's statistical database, [www.statistikdatabasen.scb.se](http://www.statistikdatabasen.scb.se), under Democracy.